

パスワードを忘れてしまった方

- ①PepUpアプリを開き、「既にアカウントをお持ちの方」をクリックし、「パスワードを忘れた方はこちら」を開く。



The image shows the PepUp app's login screen. On the left is a splash screen with the PepUp logo and a button labeled '既にアカウントをお持ちの方' (Already have an account). A blue arrow points to the right, showing the login form. The form has fields for 'メールアドレス' (Email address) and 'パスワード' (Password). Below the password field is a link 'パスワードを忘れた方はこちら' (Click here if you forgot your password), which is highlighted with a red box. There is also a 'ログイン' (Login) button and a checkbox for 'ログイン状態を保持する' (Keep login state).

- ②登録したメールアドレスを入力し、生年月日を設定後「私はロボットではありません」にチェックをし、「パスワード再設定のメールを送信する」をクリックする。



The image shows the password reset form in the PepUp app. It has a title 'パスワード再設定' (Reset Password). Below the title is a red box for '(必須) Pep Up ご登録のメールアドレス' (Required: Pep Up registered email address). Below that is a red box for '(必須) 生年月日' (Required: Date of birth), which contains dropdown menus for year (2024), month (11月), and day (12). Below the date field is a checkbox labeled '私はロボットではありません' (I am not a robot), which is checked. Below the checkbox is a red box for 'パスワード再設定のメールを送信する' (Send password reset email). A red arrow points from the email field to the date field, and another red arrow points from the date field to the checkbox.

- ③届いたメールに記載のURLをクリックし、パスワードを変更する。



The image shows the password reset process. On the left is an email from 'Pep Up' with the subject '【Pep Up】パスワードの再設定' (Reset Password). The email contains a link to reset the password: https://pepup.life/users/password/edit?reset_password_token=nhiTCqaVs-VHb5q-eHfU. A red box highlights this link. A blue arrow points to the right, showing the password reset screen in the app. The screen has a title 'パスワードの再設定' (Reset Password). Below the title is a red box for '(必須) パスワード' (Required: Password). Below that is a red box for '(必須) 確認用パスワード入力' (Required: Confirmation password input). Below the confirmation password field is a blue button labeled '変更する' (Change). A red arrow points from the password field to the confirmation password field, and another red arrow points from the confirmation password field to the '変更する' button. Below the reset screen is a blue box with the text 'パスワード変更後はアプリからPepUpへログインしましょう！' (After changing the password, please log in to PepUp from the app!).